



Valley Manor Residents & Families

Every year, Valley Manor requests input in how we can provide you, our Residents, with a good home. We want to ask you a few questions so that we can find out where we are doing well and where we need to make improvements. What you tell us today will only serve to improve the care we provide.

Please find the link to access the online Resident Satisfaction Survey below.

[Resident / Family Feedback Survey 2024 \(google.com\)](#)

We will try to recruit volunteers to assist the Residents who are able to understand the questions. We are also asking families to assist us in the completion.

This means that only 1 survey should be completed per Resident.

Please communicate amongst yourselves who will complete the survey. Input from Residents is the most desirable.

We ask that you complete to the best of your ability. When completing these, do not put any identifying information on the survey (eg name, room #, family member's name).

It is an anonymous survey.

This is the Residents' home and your opinion is important to us.

Please complete and return this survey by
December 9, 2024

Thank you for your input and cooperation.

Gail Yantha (Acting CEO)