



VALLEY MANOR ANNOUNCES NEW DIRECTOR OF CARE



Valley Manor is pleased to announce the appointment of Chantel Brown, RN, as our new Director of Care, effective September 23rd, 2024. Chantel replaces Gail Yantha DOC whom is set to retire in June 2025.

Chantel brings over 32 years of dedicated service within our organization and has consistently exemplified exceptional leadership and a deep commitment to delivering high-quality, resident-centered care.

For the past 16 years, Chantel has taken on the vital role of Acting Director of Care, providing leadership and support during any Director of Care's absences. Her contributions have significantly shaped our nursing department and enhanced our commitment to quality care. In addition to her role as Acting Director, she has served as Charge Nurse and Nursing & Continuous Quality Improvement (CQI) Coordinator, where she has led initiatives such as the Palliative Care team and taken a lead role in the Behaviour Support Team, along with implementing continuous quality improvement strategies that elevate resident care outcomes.

Chantel holds a Nursing Diploma from Algonquin College and is a Registered Nurse in good standing with the College of Nurses of Ontario. She is also certified in several key areas, including Quality Palliative Care, Mental Health First Aid, and Excelling as a Nurse Leader in Long Term Care. Her strategic vision and dedication to excellence make her an ideal fit for this crucial role.

Throughout her tenure, Chantel has demonstrated a strong commitment to collaboration, accountability, and integrity. Her ability to foster teamwork and professional development among staff ensures that our residents receive the highest standard of care in a safe and nurturing environment.

Additionally, Chantel is a proud recipient of the Ontario Long Term Care Association Nursing Leadership Award, which recognizes professionals for their excellence in leadership and advancement of nursing practice in long-term care.

“As the new Director of Care, I bring a fresh perspective focused on continued collaboration, innovation, and quality care” said Brown “I understand the challenges our team faces daily in long term care and I am committed to creating a supportive environment where everyone can thrive. I aim to empower the nursing staff through opportunities for professional growth and open communication ensuring that we work together to address resident needs effectively. I am here to advocate for both our residents and staff, ensuring we provide exceptional care while promoting a positive workplace culture. I'm excited about what we can achieve together in this new chapter.”

We are confident that Chantel will continue to have a positive impact at Valley Manor and within the shared continuum of care in the community. Please join us in congratulating her on this well-deserved appointment.